

### LOUISVILLE COMMUNITY FINANCIAL EMPOWERMENT

# 2018 RESOURCE AND REFERRAL GUIDE







#### OFFICE OF FINANCIAL EMPOWERMENT

A Division of Resilience and Community Services



The Louisville Community Financial Empowerment Resource and Referral Guide is a directory of organizations that provide a variety of financial support, education and programs to help citizens become more financially stable. Topics range from credit building and managing debt to saving habits and entrepreneurship. This guide was compiled by the Louisville Asset Building Coalition and the Office of Financial Empowerment, a division of the Office of Resilience and Community Services of Louisville Metro Government.



Special thanks to BB&T Bank for their support of the 2018-2019 edition of The Louisville Community Financial Empowerment Guide.

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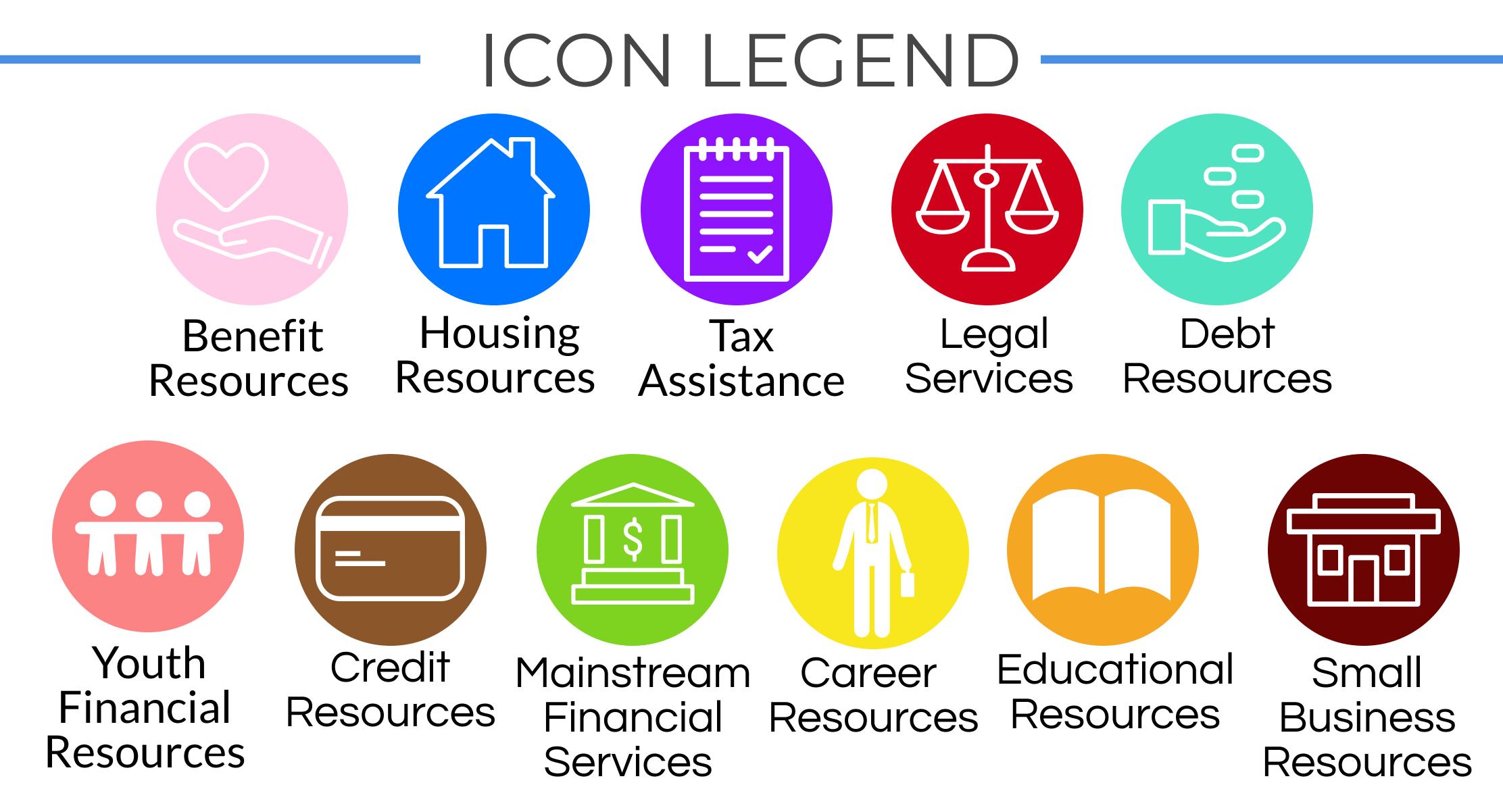
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# GENERAL FINANCIAL RESOURCES

### APPRISEN



11492 Bluegrass Pkwy Suite 105 Louisville, KY 40299 (502) 458-8840

Helping people improve their financial well-being through ccounceling, community outreach and financial education.

### LOUISVILLE METRO OFFICE OF RESILIENCE & COMUNITY SERVICES



701 W Ormsby Avenue,

#### Website: apprisen.com

### **BANK ON LOUISVILLE**



701 W Ormsby Louisville, KY 40203 (502) 574-1969

Bank On Louisville offers free financial education and helps connect you to safe and affordable financial services and products.

#### Website: BankOnLouisville.com

### KY STATE TREASURER FINANCIAL EMPOWERMENT DATABASE

#### Suite 201 Louisville, KY 40203 (502) 574-5050

The Mission of the Office of Resilience and Community Services is "to fight poverty and promote compassion, stability, and the empowerment of residents and communities."

Website: louisvilleky.gov/government/resilienceand-community-services

### LOUISVILLE URBAN LEAGUE

1535 West Broadway Louisville, KY 40203 (502) 585-4622

Louisville Urban League assists African Americans and other marginalized populations in attaining social and economic equality through direct services and advocacy. Budgeting and credit education, rental readiness education, homebuyer education, "Start Fresh!" banking and money management education.



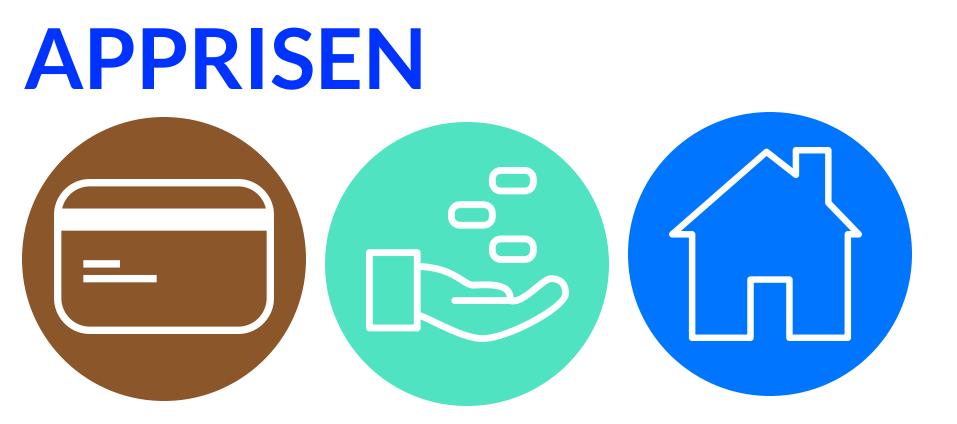
#### (502) 564-4722

The Kentucky State Treasurer has created a Database with resources focused on empowering and educating six specific communities within the Commonwealth population on financial literacy. The communities identified for cultivation are the following: Aging Kentuckians, Emerging Adults, Kentuckians with Disabilities, Low-Income Families, Student Strategies, and Veterans and Military Personnel.

Website: https://treasury.ky.gov/FinancialEmpowerment /Pages/Financial-Empowerment-Database.aspx Website: LUL.org

# **EDUCATION** RESOURCES

### Understanding Credit, Credit Reports and Scores





11492 Bluegrass Pkwy Suite 105 Louisville, KY 40299 (502) 458-8840

Helping people improve their financial well-being through counseling, community outreach and financial education.

Website: apprisen.com

701 W Ormsby Louisville, KY 40203 (502) 574-1969

Bank On Louisville offers free financial education and helps connect you to safe and affordable financial services and products.

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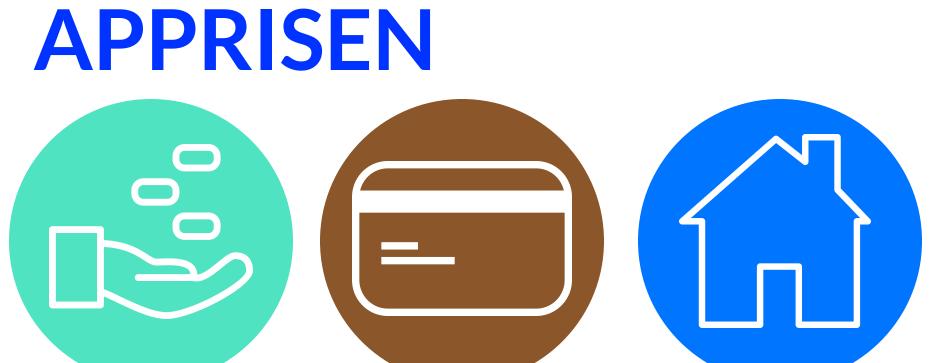
# By contacting these

agencies, clients can receive assistance with accessing their credit reports, fixing errors, credit counseling, and improving their credit.

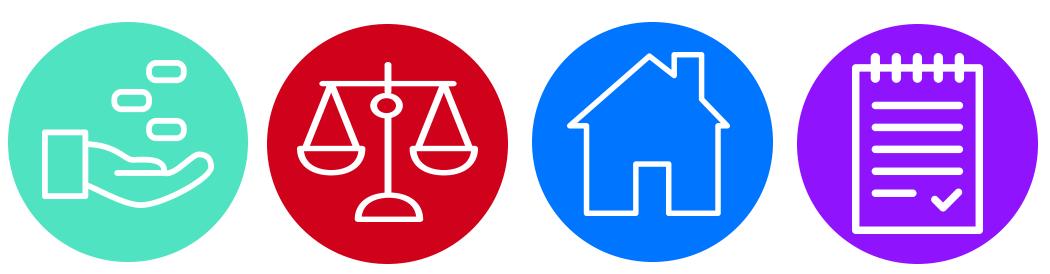


# MANAGING DEBT RESOURCES

### **Dealing with Personal Debt**



### LEGAL AID SOCIETY





11492 Bluegrass Pkwy Suite 105 Louisville, KY 40299 (502) 458-8840

Helping people improve their financial well-being through counseling, community outreach and financial education.

Website: apprisen.com

### FINANCIAL EMPOWERMENT SERVICES CENTER



2900 W. Broadway Suite 300 416 W Muhammad Ali Blvd #300 Louisville, KY 40202 (502) 584-1254 • (800) 292-1862

Offers assistance with filing for bankruptcy. Must meet income guidelines.

Website: laslou.org



#### Louisville, KY 40211 (502) 574-5191

Meet with financial and legal experts one-on-one appointments that will help you take control of your personal financial situation.

Website: louisvilleky.gov/government/resilienceand-community-services

# MAINSTREAM<br/>FINANCIAL<br/>SERVICESConnecting Consumers to Safe<br/>AccountsISVILLESTABLE ACCOUNTS



### **BANK ON LOUISVILLE**



Louisville, KY 40203 (502) 574-1969

Bank On Louisville offers free financial education and helps connect you to safe and affordable financial services and products.

#### Website: BankOnLouisville.com

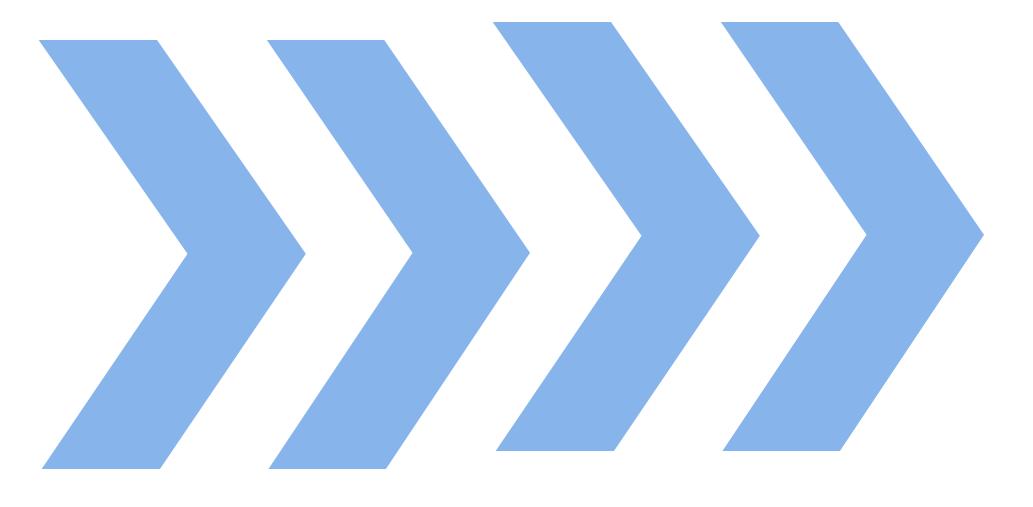
#### 4 000 400 4/50

#### 1-800-439-1653

A STABLE Account is an investment account available to eligible individuals with disabilities. STABLE Accounts allow individuals with disabilities to save and invest money without losing eligibility for certain public benefits programs, like Medicaid or SSI. Earnings STABLE Accounts are not subject to federal income tax, so long as you spend them on "Qualified Disability Expenses."

#### Website: stablekentucky.com

# FREE INCOME TAX PREPARATION RESOURCES



### **AARP TAX-AID**

LOUISVILLE ASSET



Multiple Locations Visit website for full list (502)394-3443

Free income tax return preparation and filing assistance. Must meet income guidelines, with preference given to taxpayers 60 years and older. Call for information.

Website: aarp-tax-aid-lou.org

### **BUILDING COALITION**

 701 W Ormsby

 Louisville, KY 40203

 Locations Varies

 (502) 882-5490

Free income tax return preparation and filing assistance. Household must make \$64,000 or less to qualify. Call or visit website for listing of locations.

Website: labcservices.org

# FREE TAXPAYER RESOURCES Taxpayer Rights and Legal Assistance

### LEGAL AID SOCIETY LOW INCOME TAXPAYER CLINIC (LITC)



LOCAL TAXPAYER ADVOCATE SERVICE



#### 416 W Muhammad Ali Blvd #300 Louisville, KY 40202 (502) 584-1254 • (800) 292-1862

The Legal Aid Society is available to provide free legal assistance with tax law issues such as debts owed to the IRS and representation if you are being audited.

Website: http://www.laslou.org/help-forclients/taxpayer-clinic.html



600 Dr. Martin Luther King Jr. Pl., Room 325, Louisville, KY 40202 502-912-5050

The Taxpayer Advocate Service is an independent organization within the IRS. They protect taxpayer's rights by ensuring that all taxpayers are treated fairly and know and understand their rights under the Taxpayer Bill of Rights.

Website: http://taxpayeradvocate.irs.gov/



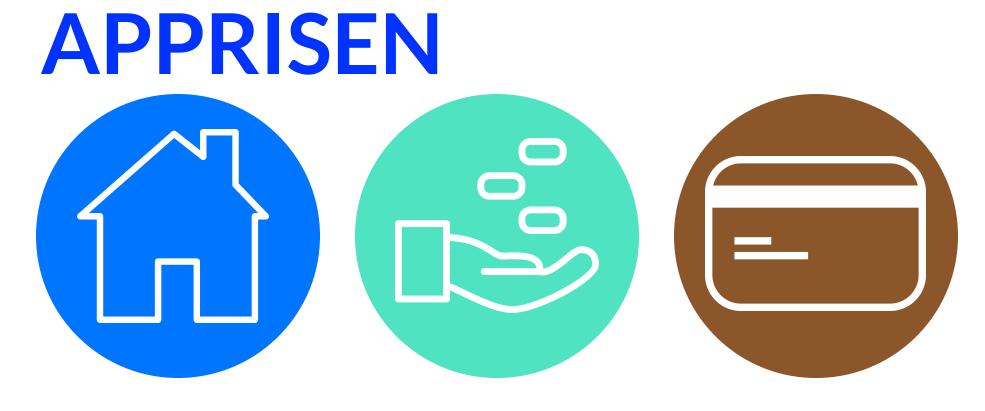
These partners provide free assistance with tax law issues and taxpayer rights on federal and state income tax returns.

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# **EDUCATION** RESOURCES

### **Eviction, Foreclosure Prevention** and Homebuyer Assistance



**11492 Bluegrass Pkwy Suite 105** 



ashir@lhomeky.org (502) 882-8091

Louisville, KY 40299 (502) 458-8840

First-time home-buyer counseling, counseling for renters, reverse mortgage counseling.

Website: apprisen.com

### **KENTUCKY** HOMEOWNERSHIP **PROTECTION CENTER**

#### 1-866-830-7868

KHPC's Protect My Kentucky Home foreclosure prevention hotline has staff that can connect you to a free housing counselor. KHPC can also help you set up a conciliation conference to meet with your mortgage lender and discuss alternatives to foreclosure.

Having difficulty paying yearly property taxes? Call about our low-interest loan program. By appointment only.

Website: louisvillecdfi.org/

### **LOUISVILLE METRO GOVERNMENT DOWN PAYMENT ASSISTANCE** PROGRAM



444. S. 5th Street, Suite 500 Louisville, KY 40202 (502) 574-5850

The Down Payment Assistance Program provides qualified homebuyers with a loan to assist with purchasing a home which will be their primary residence in the Louisville Metro area. You do not have to be a first time homebuyer to qualify, however, all homebuyers must be credit and income qualified

#### Website: protectmykyhome.org

### **LEGAL AID SOCIETY**



416 W Muhammad Ali Blvd #300 Louisville, KY 40202 (502) 584-1254 • (800) 292-1862

Foreclosure clinics where Attorneys will be on hand to answer questions about foreclosures and provide advice on alternatives to foreclosure. May also provide legal representation in some foreclosure and eviction cases. Must meet income guidelines.

Website: laslou.org/help-for-clients/legal-clinics.html

Website: louisvilleky.gov/government/housingcommunity-development/down-paymentassistance-program

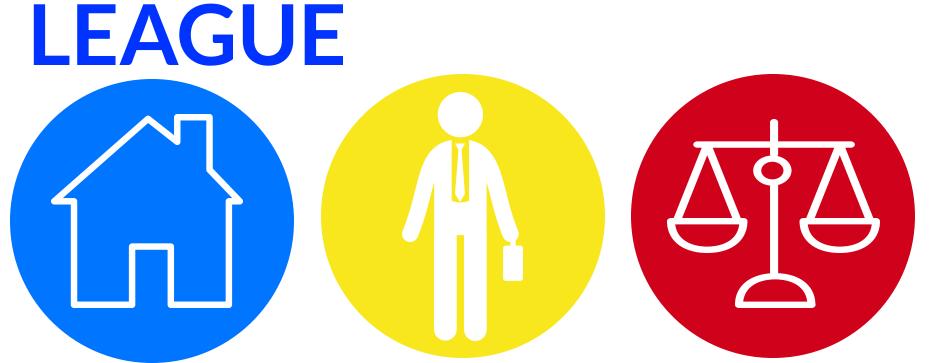


# HOUSING EDUCATION RESOURCES

**Eviction, Foreclosure Prevention and Homebuyer** Assistance

### **LOUISVILLE URBAN**

These partners provide services that assist clients with understanding the financial aspects of purchasing a home, legal assistance for foreclosure or eviction, and



**1535 West Broadway** Louisville, KY 40203 (502) 585-4622

The Down Payment Assistance Program provides qualified homebuyers with a loan to assist with purchasing a home which will be their primary residence in the Louisville Metro area. You do not have to be a first time homebuyer to qualify, however, all homebuyers must be credit and income qualified

Website: LUL.org

### **VOLUNTEERS OF AMERICA**



foreclosure and eviction prevention resources.

#### 502-636-0771

Homeless family services, services for women with disabilities and their children, case management, eviction prevention program, collaborative housing program, family emergency shelter and more.

Website: voaky.org

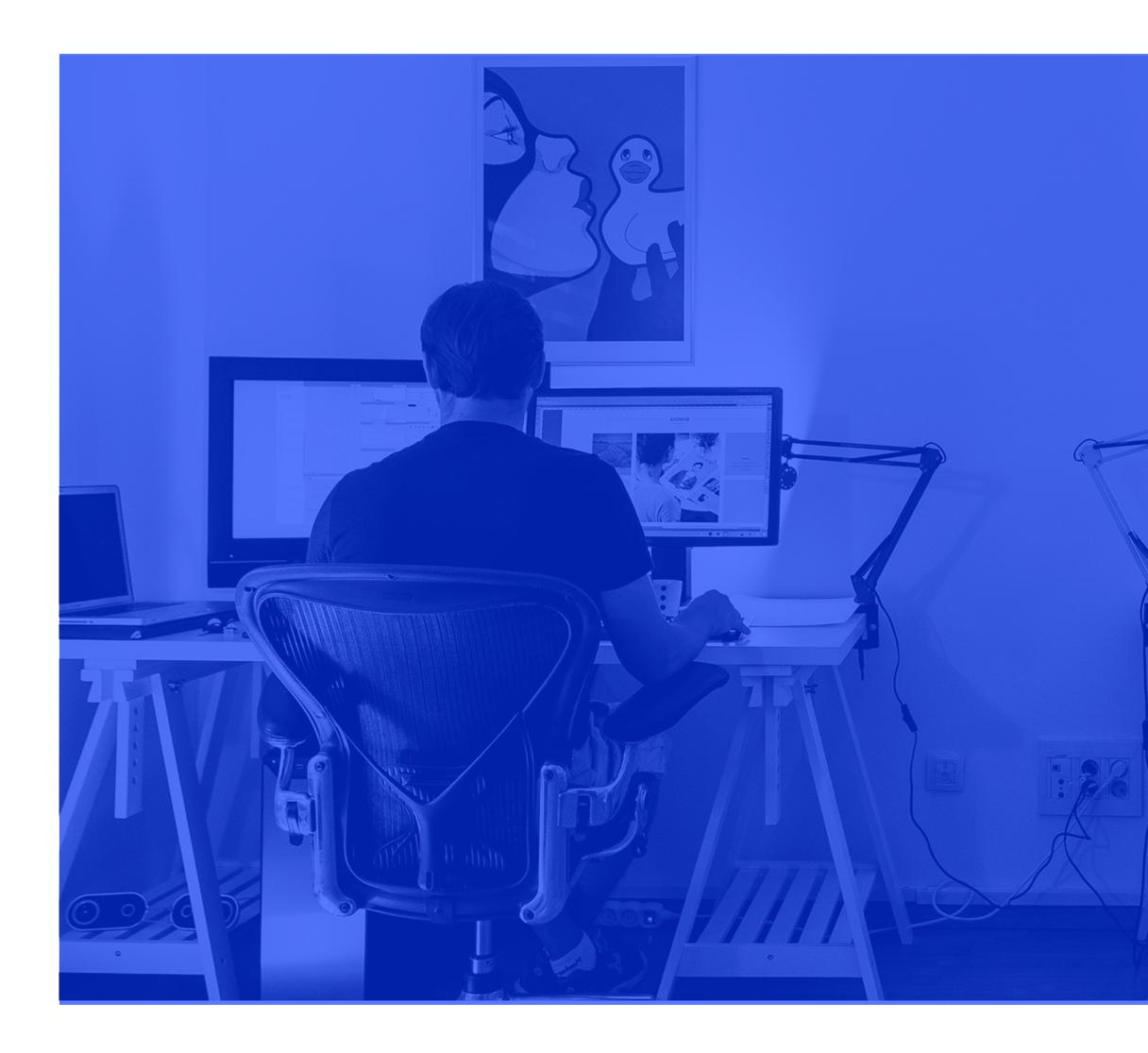


# DEVELOPMENT ACCOUNTS

### THE CENTER FOR WOMEN AND FAMILIES



4303 W Broadway,



#### Louisville, KY 40211 (502) 775-6408

The Center's Individual Development Account (IDA) program allows participants to deposit money into a special savings account. The Center will match deposits dollar for dollar and the balance may only be used for select services. Must meet eligibility guidelines.

Website: thecenteronline.org

# SMALL BUSINESS DEVELOPMENT RESOURCES

### COMMUNITY VENTURES CORPORATION

### ENTERPRISECORP



1812 W Muhammad Ali Blvd, Louisville, KY 40203 (502) 566-6076

Community Ventures provides business loans to start-up and existing businesses, and offers assistance with business planning and technical assistance.

Website: cvky.org



614 W Main St #6000, Louisville, KY 40202 (502) 625-0000

EnterpriseCorp is the entrepreneurial arm of Greater Louisville Inc. (GLI) – the region's leading economic development organization and the Louisville Regional Office for the Kentucky Innovation Network (KIN). GLI's EnterpriseCorp is dedicated to building a vibrant entrepreneurial ecosystem and culture for small, early and second stage fast growth firms.

Website: enterprisecorp.com



# SMALL BUSINESS DEVELOPMENT RESOURCES

MICROBUSINESS DEVELOPMENT PROGRAM-OFFICE OF RESILIENCE AND COMMUNITY SERVICES



KY SMALL BUSINESS DEVELOPMENT CENTER



Louisville SBDC 614 West Main Street Suite 6000 Louisville, KY 40202 (502) 625-0123



The Microbusiness program helps low and moderate income business owners with starting and growing small businesses (five or fewer people). The program includes training, technical assistance and an opportunity to apply for a microloan, up to \$15,000.

Website: louisvilleky.gov/microbusiness



The Louisville SBDC provides one-on-one consultations at no cost to existing and potential entrepreneurs in the Louisville region. The Louisville SBDC also meets the educational needs of the local small business community by offering a variety of low cost training programs taught by industry experts and qualified SBDC Consultants.

Website: ksbdc.org



#### (502) 533-4024

Louisville became an official Kiva City in 2014, allowing local businesses and social entrepreneurs to use Kiva's online peer-to-peer lending site with zero interest loans to start businesses and do good things.

Website: us.kiva.org/louisville/

#### (502) 882-8091

LHOME is a community development financial institution formed by the leadership of Jewish Family and Career Services and the Metropolitan Housing Coalition with the aim to provide greatly needed low-interest, credit building loans to lowincome Louisvillians

Website: louisvillecdfi.org



### LOUISVILLE FORWARD



444 S 5th St # 600, Louisville, KY 40202 (502) 574-4140

Assists businesses with resources including troubleshooting regulatory processes with other agencies, finding a location for new or expanding business, facilitating connections with other small businesses, business associations and resources, and obtaining funding to help the business open or grow.

#### Website: louisvilleky.gov/government/louisvilleforward





#### 800-626-2930

The Office of Entrepreneurship provides guidance and support to start-up operations statewide and assists existing small business with growth opportunities. The office also guides the Cabinet's extensive resources for small and new businesses, as well as innovative and high-tech companies, through funding initiatives, marketing and sales assistance and small business advocacy.

Website: thinkkentucky.com

### NAVIGATE ENTERPRISE CENTER



2821 Klempner Way, Louisville, KY 40205 (502) 452-6341

The Navigate Enterprise Center is a subsidiary of Jewish Family & Career Services, which focuses on low-income individuals, immigrants and refugees by assisting them in pursuing entrepreneurship as a viable means of achieving economic selfsufficiency. This is accomplished through business education, mentorship, financial literacy training and access to micro-lending programs and partnerships.

#### Website: navigatecenter.org



#### 2900 W Broadway, Louisville, KY 40211

#### (502) 574-4100

SCORE is a volunteer, non-profit organization of counselors that provides free and confidential business counseling to both prospective entrepreneurs and existing small business owners throughout the Louisville metropolitan area.

#### Website: louisville.score.org

### U OF L FAMILY BUSINESS CENTER





110 W Brandeis Ave Louisville, KY 40292 (502) 852-8874

Family Business Center is a community where business-owning families can exchange strategies and experiences and share challenging issues that are unique to family businesses.

Website: uoflfbc.org

### WORKFORCE DEVELOPMENT SERVICES **Employment services, job training and** resources for adults and young adults

**DREAMS WITH WINGS** 

**CENTER FOR ACCESSIBLE LIVING** 





#### **501 S. 2nd Street, Suite 200** Louisville, KY 40202 (502) 589-6620

First Impression Suit Closet (men's professional clothing for job seekers); job placement, career advancement, training services (i.e. job readiness training, job skills training), supportive services and assistance for individuals with disabilities in work settings.

Website: calky.com

### **DOWN SYNDROME OF** LOUISVILLE

#### 1579 Bardstown Rd Louisville, KY 40205 (502) 459-4647

Supported employment services for individuals with disabilities.

Website: dreamswithwings.org

### **DRESS FOR SUCCESS-**LOUISVILLE

#### **309 Guthrie St**, Louisville, KY 40202 (502) 584-8050

Promotes the economic independence of disadvantaged women by providing professional attire, a network of support and the career development tools to help them thrive in work and life.



#### **5001 South Hurstbourne Parkway** Louisville, KY 40291 (502) 495-5088

Supported employment services for individuals with disabilities.

Website: downsyndromeoflouisville.org/programs /careersolutions.html

Website: louisville.dressforsuccess.org

# **GOODWILL OF KENTUCKY**

#### 907 E. Broadway Louisville, KY 40204 (502) 585-5221

Training in job seeking skills, job placement, referral services, vocational counseling, follow-up, and exit consultation, assistance with academic skills, and more..

#### Website: goodwillky.org

# DEVELOPMENT SERVICES

### Employment services, job training and resources for adults and young adults HARBOR HOUSE OF KENTUCKY CAREER LOUISVILLE CENTER







2231 Lower Hunters Trace Louisville, KY 40216 (502) 719-0072

Supported employment services for individuals with disabilities.

Website: hhlou.org

### JEWISH FAMILY AND CAREER SERVICES



2821 Klempner Way Louisville, KY 40205 (502) 452-6341

Career and college advising, workforce development, business development, multicultural services, micro-lending, and more.

#### 600 W. Cedar Street Louisville, KY 40202 (502) 595-4003

Job assistance for veterans, one-stop career center management, adult & dislocated worker services, youth programs, welfare-to-work & subsidized work experience, business services & economic development links, on-the-job training & classroom instruction, policy updates & technical assistance.

Website: kcc.ky.gov

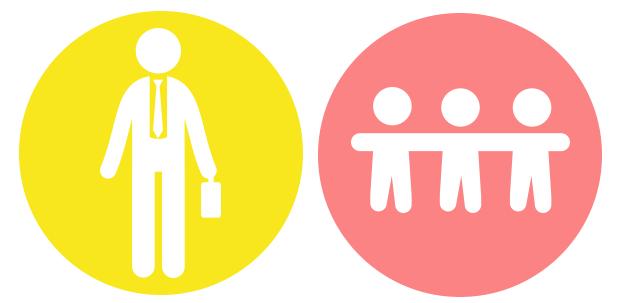
### KENTUCKY OFFICE FOR THE BLIND



8412 Westport Rd Louisville, KY 40242

#### Website: jfcslouisville.org

### **KENTUCKIANAWORKS**



410 W Chestnut St #200 Louisville, KY 40202 (502) 574-2500

Customized career advice, assistance with interview skills, specialized services for qualifying veterans, group workshops, resources for visually impaired or disabled job seekers and more.

Website: kentuckianaworks.org

#### 1-800-321-6668

Based on individual needs and informed choice, individuals with significant visual disabilities seeking employment may receive services such as: assessment to determine eligibility and needs, vocational guidance and counseling, job development, job placement services, assistive technology services and devices, orientation and mobility, work experience, bioptic driving, and other support services.

#### Website: kcc.ky.gov/Office-for-the-Blind/

### WORKFORCE DEVELOPMENT SERVICES **Employment services, job training and** resources for adults and young adults

**KENTUCKY OFFICE OF** VOCATIONAL REHABILITATION

**LOUISVILLE METRO OFFICE OF RESILIENCE & COMMUNITY SERVICES** 

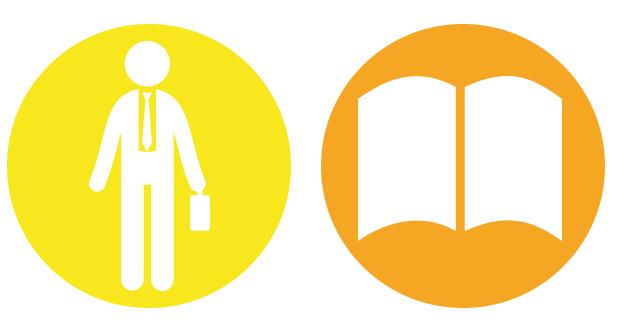


Louisville, KY 40202 (502) 595-4173

Assists individuals with disabilities with attaining employment and independence.

Website: ovr.ky.gov

### **LFPL-COLLEGE AND CAREER CONNECTION**





701 W Ormsby Avenue, **Suite 201** Louisville, KY 40203 (502) 574-5050

Community Services assists unemployed or underemployed individuals with short-term job training opportunities in fields such as Commercial Drivers Licensing, Certified Nursing/Medical Assistance, and Welding.

Website: louisvilleky.gov/government/resilienceand-community-services

### **LOUISVILLE URBAN** LEAGUE



#### 301 York St Louisville, KY 40203 (502) 574-1723

Employment and career resources (job search help, resume writing, etc.), computer skills help.

Website: http://blogs.lfpl.org/ccc/

**1535 West Broadway** Louisville, KY 40203 (502) 561-6830

Workforce development services such as: employment search assistance, career counseling, job skills training, job placement referrals, and postplacement support.

Website: LUL.org

# **DEVELOPMENT** SERVICES

**Employment services, job training and resources for adults and young adults** 

### NEW LEGACY REENTRY CORPORATION





#### 1115 Garvin Pl Louisville, KY 40203 (502) 561-6830

Vocational education including: construction trade careers, construction math, carpentry, blueprint reading/analyzing, construction safety, lead abatement, electrical, HVAC, interior design, Technical Education, GED classes, College Preparation.

Website: newlegacyky.org

### **OPTIONS UNLIMITED**



#### 2600 W Broadway # 302 Louisville, KY 40211 (502) 778-1003

Project One prepares disadvantaged youth and adults for healthy and successful transitions into post-secondary education, meaningful employment opportunities and career ladder placements by developing training program and institutes, summer programs, year round activities and lifelong learning solutions to bring about economic empowerment and self-sufficiency.

Website: project1inc.org

### US DEPARTMENT OF VETERANS AFFAIRS





#### 205 Castlerock Dr Shepherdsville, KY 40165 (502) 955-7271

Assists individuals with disabilities to become as independent as possible by obtaining opportunities to participate in and contribute to their community through work and educational programs.

Website: optionsunlimitedinc.org



#### 321 W Main St #390 Louisville, KY 40202 1-800-827-1000 (502) 595-4447

Compensated Work Therapy (CWT) vocational rehab program; Vocational Rehabilitation and employment services for veterans.

Website: benefits.va.gov/vocrehab/

# WORKFORCE DEVELOPMENT SERVICES

**Employment services, job training and** resources for adults and young adults

### WESLEY HOUSE **COMMUNITY SERVICES**







#### **5114 Preston Hwy** Louisville, KY 40213 (502) 968-8231

Louisville Works program low-income individuals become economically stable and competitive in the job market and or pursue higher education degrees and or technical skills. Students attain job readiness skills, training on Microsoft Office, advanced instruction on professional standards, customer service, and job search skills. Participants are also trained to become volunteers in income tax preparation.

Website: wesleyhouseky.org





#### **1904 Embassy Square Blvd** Louisville, KY 40299 (502) 581-0658

Assists adults with developmental disabilities choose their vocation and reach their full potential, through a continuum of services including: job training, employment services and involvement in the community. Website: zoomgroup.org



#### 800 S Preston St Louisville, KY 40203 (502) 290-6121

YouthBuild Louisville is an education, job training and leadership program designed to capitalize on the energy of young adults to develop young, active community leaders and an educated workforce for Louisville.

Website: youthbuildlouisville.org

# LOCAL COMSUMER PROTECTION & LEGAL SERVICES

### FINANCIAL EMPOWERMENT SERVICES CENTER

## LEGAL AID SOCIETY



416 W Muhammad Ali Blvd #300



2900 W Broadway #300 Louisville, KY 40211 (502) 574-5191

Meet with financial and legal experts one-on-one appointments that will help you take control of your personal financial situation.

Website: louisvilleky.gov/government/resilienceand-community-services

# KENTUCKY ATTORNEY GENERAL

310 Whittington Parkway, Suite 101 Louisville, Kentucky 40222 (502) 429-7134 Louisville, KY 40202 (502) 584-1254 • (800) 292-1862

Offers assistance with tenants' rights, access to public benefits, Qualifying Income Trusts, powers of attorney, wills, living wills, legal assistance for veterans, family law, and more. Must meet income guidelines. Call for more information.

Website: laslou.org/help-for-clients/legal-clinics.html

### LOUISVILLE URBAN LEAGUE



1535 West Broadway Louisville, KY 40203 (502) 561-6830

Credit counseling available for free; income guidelines may apply. Call for more information.

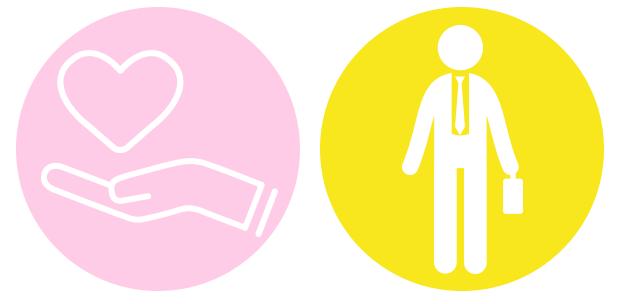
Accepts consumer complaints and can initiate investigation about financial services, educational institutions, and more.

Website: ag.ky.gov

Website: LUL.org

# BENEFITS SCREENING SERVICES

### **CENTER FOR ACCESSIBLE LIVING**





#### **501 S. 2nd Street, Suite 200** Louisville, KY 40202 (502) 589-6620

Offers access to Community Work Incentives Coordinators (CWICs). CWICs assist SSI or SSDI beneficiaries, family members and professionals with the following: information on Medical Benefits, Social Security, Transitional Assistance, Public Housing, Workers Compensation and more Personalized work incentives planning, assistance Information about how working will affect benefits, and ongoing assistance with benefits issues.

#### Website: calky.com

**COUNCIL ON** DEVELOPMENTAL DISABILITIES



#### 907 E. Broadway Louisville, KY 40204 (502) 585-5221

Training in job seeking skills, job placement, referral services, vocational counseling, follow-up, and exit consultation, assistance with academic skills, and more.

#### Website: goodwillky.org

#### **1151 So. Fourth Street** Louisville, Kentucky 40203 (502) 584-1239

The Council offers comprehensive workshops on eligibility for the Medicaid waiver service system. Offers limited crisis intervention & counseling to help families navigate the Medicaid service system. Provides workshops on financial planning and special needs trusts.

Website: councilondd.org

By calling any of these agencies, clients can receive screening for eligibility for rent or utility payment assistance, food stamp benefits or free meals, Kinship Care, Medicaid, housing assistance, and benefits counseling for Social Security beneficiaries.

# BENEFITS SCREENING SERVICES

### KENTUCKY DEPARTMENT FOR COMMUNITY BASED SERVICES



### KENTUCKY OFFICE OF EMPLOYMENT TRAINING



(502) 875-0442 Unemployment Claims System

#### 275 E Main St, Frankfort, KY 40601 (502) 564-3703

Responsible for administering the Supplemental Nutrition Assistance Program (SNAP), the Kentucky Transitional Assistance Program (K-TAP), Kentucky Works Program (KWP), Family Alternatives Diversion (FAD) Program, and the Medicaid programs. Also manages the Community Services Block Grant, the Nutrition Education Program, the SNAP Nutrition Education Program, the Low-Income Home Energy Assistance Program, State Supplementation, and assists with administration of the Electronic Benefit Transfer cards.

Website: chfs.ky.gov/dcbs/dfs/

Website: goodwillky.org

### KIPDA, KYNECT PROGRAM



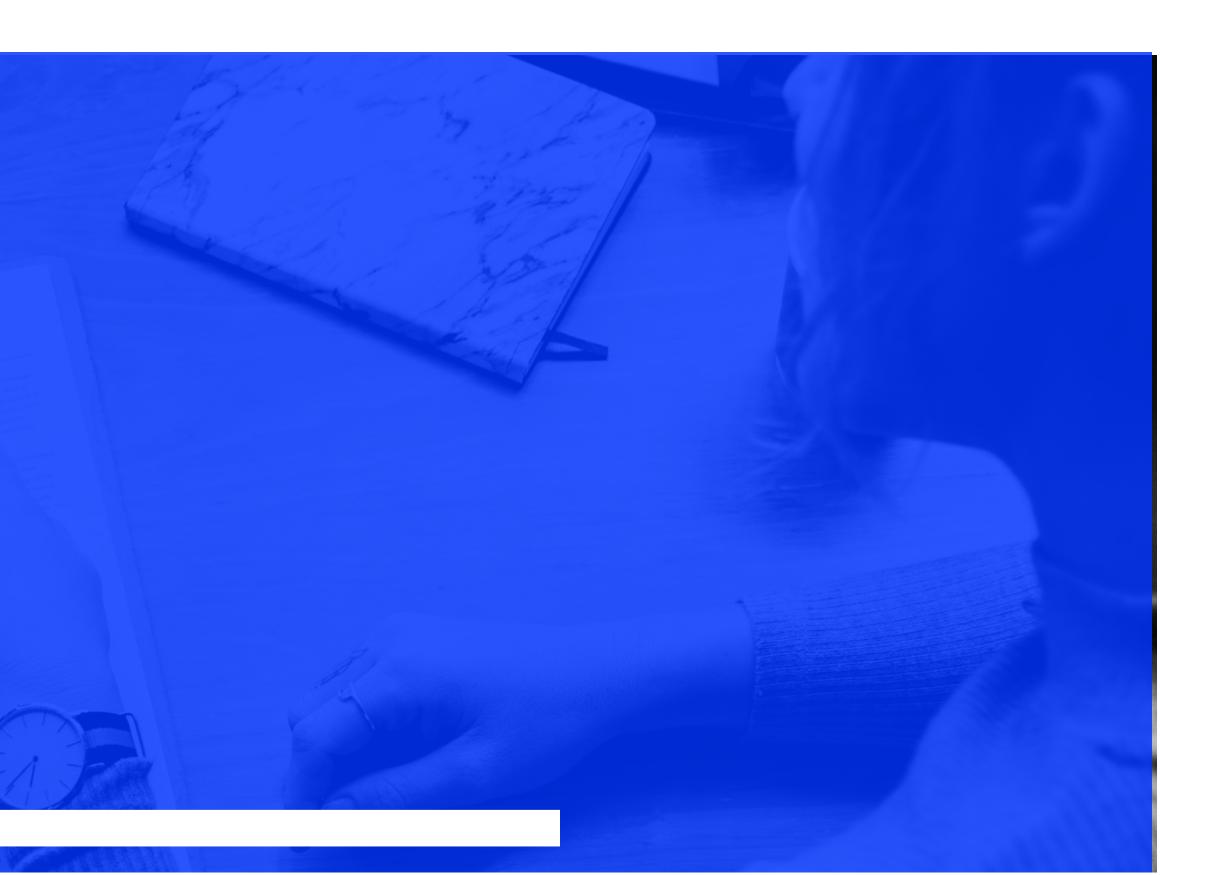
#### (502) 584-1254

Assistance with enrolling in free or low-cost coverage for , health insurance, Medicaid or the Kentucky Children's Health Insurance Program (KCHIP)

Website: kynect.ky.gov

### NEIGHBORHOOD PLACE





#### (502) 574-4377

Visit website to find your nearest Neighborhood Place location and list of resources

Website: louisvilleky.gov/government/neighborho od-place

# ACCESSIBILITY RESOURCE SERVICES

### **CENTER FOR ACCESSIBLE LIVING**

**501 S. 2nd Street, Suite 200** Louisville, KY 40202 (502) 589-6620

Ramp builders program: program that provides free home access ramps and railings construction for individuals with mobility impairments.



### **KYASSISTIVE TECHNOLOGY** LOAN CORPORATION

1-877-675-0195

Provides low interest loans for qualified applicants with disabilities who need assistive technology including modified vehicles, hearing aids, adapted computers, mobility devices, augmentative communication devices, and more.

Website: katlc.ky.gov

### **KY ASSISTIVE TECHNOLOGY** LOCATOR 1-800-327-5287

Free service that connects Kentuckians to the Assistive Technology devices they need to live independently. Also, Kentuckians can borrow devices to try, find used devices for free or low-cost, sell used devices, give away devices, and place want ads for needed devices.

Website: katsnet.at4all.com

These agencies assist individuals with disabilities in gaining access to accessibility equipment and transportation.

# ACCESSIBILITY RESOURCE SERVICES

### KY ASSISTIVE TECHNOLOGY SERVICE

1-800-327-5287

Provides low interest loans for qualified applicants with disabilities who need assistive technology including modified vehicles, hearing aids, adapted computers, mobility devices, augmentative communication devices, and more.



Website: katlc.ky.gov

#### KY RELAY SERVICE DIAL: 711

Telecommunications Relay Service that relays calls between deaf, hard of hearing, or speech impaired individuals who use a TTY, CapTel, or VCO to communicate on the telephone. TRS is a 24 hour-aday, seven-day-a-week service, allowing the consumer to "talk" to anyone, anytime, anywhere without having to worry about communication barriers. Video Relay Services (VRS) are also available, allowing consumers using American Sign Language to communicate in their native language through video interpreters.

### KY ASSISTIVE TECHNOLOGY SERVICE

(502) 213-3217

Provides public transportation for people with disabilities who cannot use regular fixed-route bus

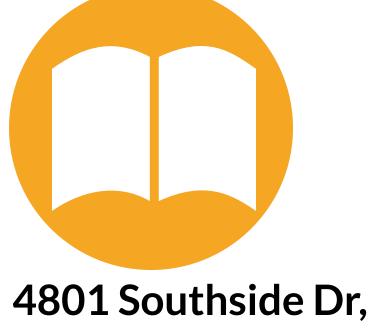
service.

#### Website: ridetarc.org/accessibility/tarc3paratransit-forms

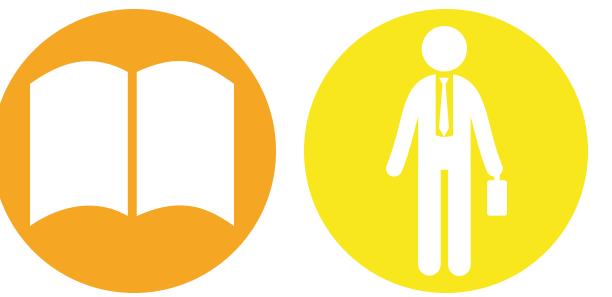


# LOCAL EDUCATION RESOURCES

# AMERICANA COMMUNITYLFPL- COLLEGE ANDCENTER, INC.CAREER CONNECTION



Louisville, KY 40214 (502) 366-7813

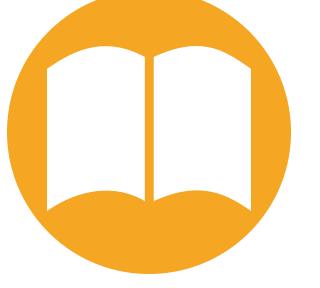


301 York St Louisville, KY 40203 (502) 574-1723

Adult Basic Education (ABE) classes, GED for high school diplomas, English as a Second Language (ESL) program, Compass college prep courses, Armed Services Vocational Aptitude Battery (ASVAB) testing.

Website: americanacc.org

### JEFFERSON COUNTY PUBLIC SCHOOLS



546 S 1st St, Louisville, KY 40202 (502) 485-3400

Free GED courses, free ESL courses, life-long learning courses, and workforce & educational enrichment services.

Website: adulted4u.com

Employment and career resources (job search help, resume writing, etc.), computer skills help.

Website: http://blogs.lfpl.org/ccc/

### LOUISVILLE METRO OFFICE OF RESILIENCE & COMUNITY SERVICES

701 W Ormsby Avenue, Suite 201 Louisville, KY 40203 (502) 574-5050

College Scholarships & GED testing fee scholarships. Must meet eligibility guidelines.

Website: louisvilleky.gov/government/resilienceand-community-services PROJECT ONE

### KENTUCKY DEPARTMENT OF VETERANS AFFAIRS

#### 321 W Main St #390, Louisville, KY 40202 (502) 564-9203

Kentucky High School Diploma Program, allows veterans who left school to enroll in the military and served during WWII, Korea, and Vietnam conflicts to receive an official high school diploma from their school.

21 Website: veterans.ky.gov



2600 W Broadway # 302, Louisville, KY 40211 (502) 778-1003

Project One prepares disadvantaged youth and adults for healthy and successful transitions into post-secondary education, meaningful employment opportunities and career ladder placements by developing training program and institutes, summer programs, year round activities and lifelong learning solutions to bring about economic empowerment and self-sufficiency.

Website: project1inc.org

# FINANCIAL EMPOWERMENT SERVICES

### BANK ON LOUISVILLE



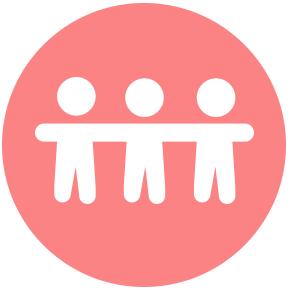
701 W Ormsby Louisville, KY 40203 (502) 574-1969

Start Smart! Is Bank On Louisville's workshop for young adults who are preparing to open a first account. Includes lessons on how to make important financial decisions, like how to plan and pay for big purchases, or how to pay for college responsibly. By request only, can also provide basic banking and budgeting workshops to organizations and groups with a youth focus. 2600 W Broadway # 302, Louisville, KY 40211 (502) 778-1003

**PROJECT ONE** 

Website: BankOnLouisville.com





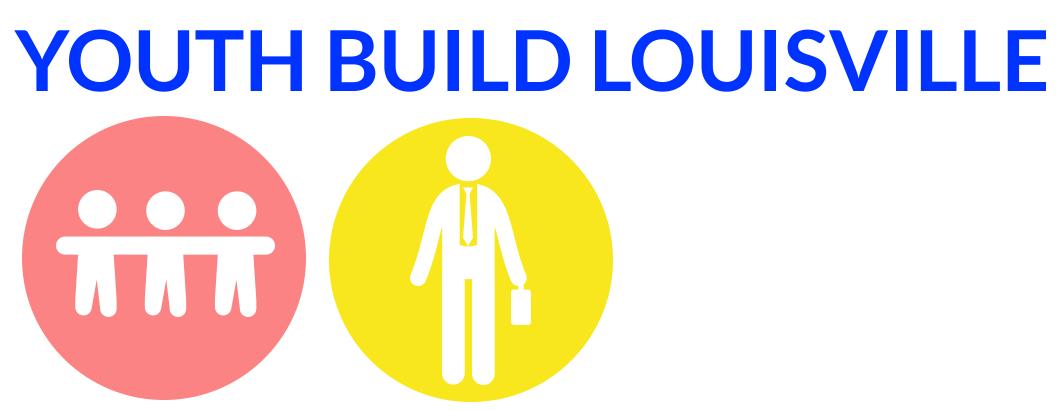
#### 502-561-KIDS

With interactive programs tailored to elementary, middle and high school students, Junior Achievement introduces young people throughout our community to the realities and possibilities of the working world and personal finance.

Website: jaky.org

Project One prepares disadvantaged youth and adults for healthy and successful transitions into post-secondary education, meaningful employment opportunities and career ladder placements by developing training program and institutes, summer programs, year round activities and lifelong learning solutions to bring about economic empowerment and self-sufficiency.

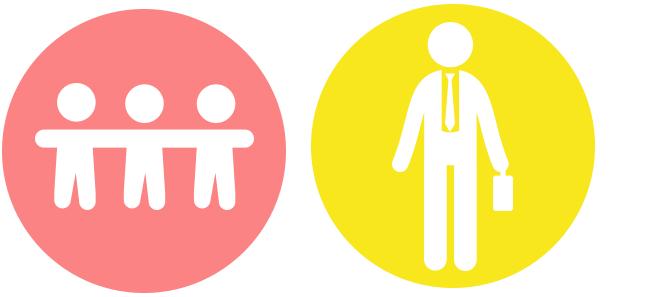
Website: project1inc.org



#### 800 S Preston St, Louisville, KY 40203 (502) 290-6121

Offers a full-time academic program for young people ages 16-20 designed to increase financial capability by advancing their education, work skills, community engagement, and leadership.

### **KENTUCKIANAWORKS**



#### 410 W Chestnut St #200

Louisville, KY 40202

(502) 574-2500

Customized career advice, assistance with interview skills, specialized services for qualifying veterans, group workshops, resources for visually impaired or disabled job seekers and more.

Website: kentuckianaworks.org

Website: youthbuildlouisville.org



# ONLINE RESOURCES

### **ANNUALCREDITREPORT.** COM

AnnualCreditReport.com is a website jointly operated by the three major U.S. credit reporting agencies, Equifax, Experian, and TransUnion.

Website: annualcreditreport.com

### **CONSUMER FINANCIAL PROTECTION BUREAU**

### **INTUIT MINT**

Free cell phone app that allows users to create their own budgets, keep track of bills and spending, and pay bills all at once. Users receive automatic reminders of bill due dates and the app keeps track of account balance. App is available for iPhone and Android users.

Website: mint.com

**KY FINANCIAL** 

Accepts consumer complaints and can initiate investigation about financial services.

#### Website: consumerfinance.gov

Provides tools for creating a budget, tracking spending, and keeping track of bill due dates. Includes sample forms and resources for creating a cash flow budget.

Website: http://files.consumerfinance.gov/f/20140 7\_cfpb\_your-money-your-goals\_toolkit\_english.pdf

### **CREDIT KARMA**

Free access to credit report and credit score.

Website: creditkarma.com

### **FEDERAL DEPOSIT INSURANCE COMPANY**

### **EMPOWERMENT DATABASE**

Kentucky State Treasurer Allison Ball has created a Financial Empowerment Database with resources focused on empowering and educating six specific communities. The communities identified for cultivation are the following: Aging Kentuckians, Emerging Adults, Kentuckians with Disabilities, Low-Income Families, Student Strategies, and Veterans and Military Personnel. Website: usa.gov/topics/consumer/consumeraction-handbook-online.shtml

### **USA.GOV**

Free access to the Consumer Action Handbook which provides helpful tips on preventing identity theft, understanding credit, filing a consumer complaint, and more. Access to sample consumer complaint forms and other resources.

Website: usa.gov/topics/consumer/consumeraction-handbook-online.shtml

Federal agency that provides access to financial education & literacy, consumer news and information, accepts consumer complaints and can initiate investigations.

Website: fdic.gov/consumers/

### **FEDERAL TRADE** COMMISSION

Federal agency that provides consumer protection resources and alerts, investigates fraud, abuse, and unfair business practices.

Website: https://www.ftc.gov/about-ftc/bureausoffices/bureau-consumer-protection





# NOTES

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